

Information about installing Windows 7 Pro and Windows 7 Ultimate licensed through the Campus and School Agreement's Student Option or Select License for Academic's Student Select Volume Licensing Programs

The Student Media kits available through the Campus and School Agreement's Student Option and Select License for Academic's Student Select programs come with either a 32-bit or 64-bit Windows 7 DVD, not both. Your installation method can vary depending on which version you have purchased and what operating system is currently running on your computer.

Important: The license and product key included with this program is a single activation Upgrade key. This will require your installation to follow a specific path in order to install Windows 7, successfully enter your product key and activate your operating system. Do not remove your previous operating system from your computer prior to installation or you may have difficulty entering and activating Windows 7. By not formatting the drive or removing the previous Windows operating system, most users will not encounter any issues installing the Windows 7 Upgrade.

Recommended Steps (Detailed Instructions Follow for Each Step):

1. [Install the Windows 7 Upgrade Advisor](#)
2. [Select the Installation Option that is Right for You](#)
3. [Activate Your Windows 7 Upgrade License](#)

Windows 7 Upgrade Advisor (WUA)

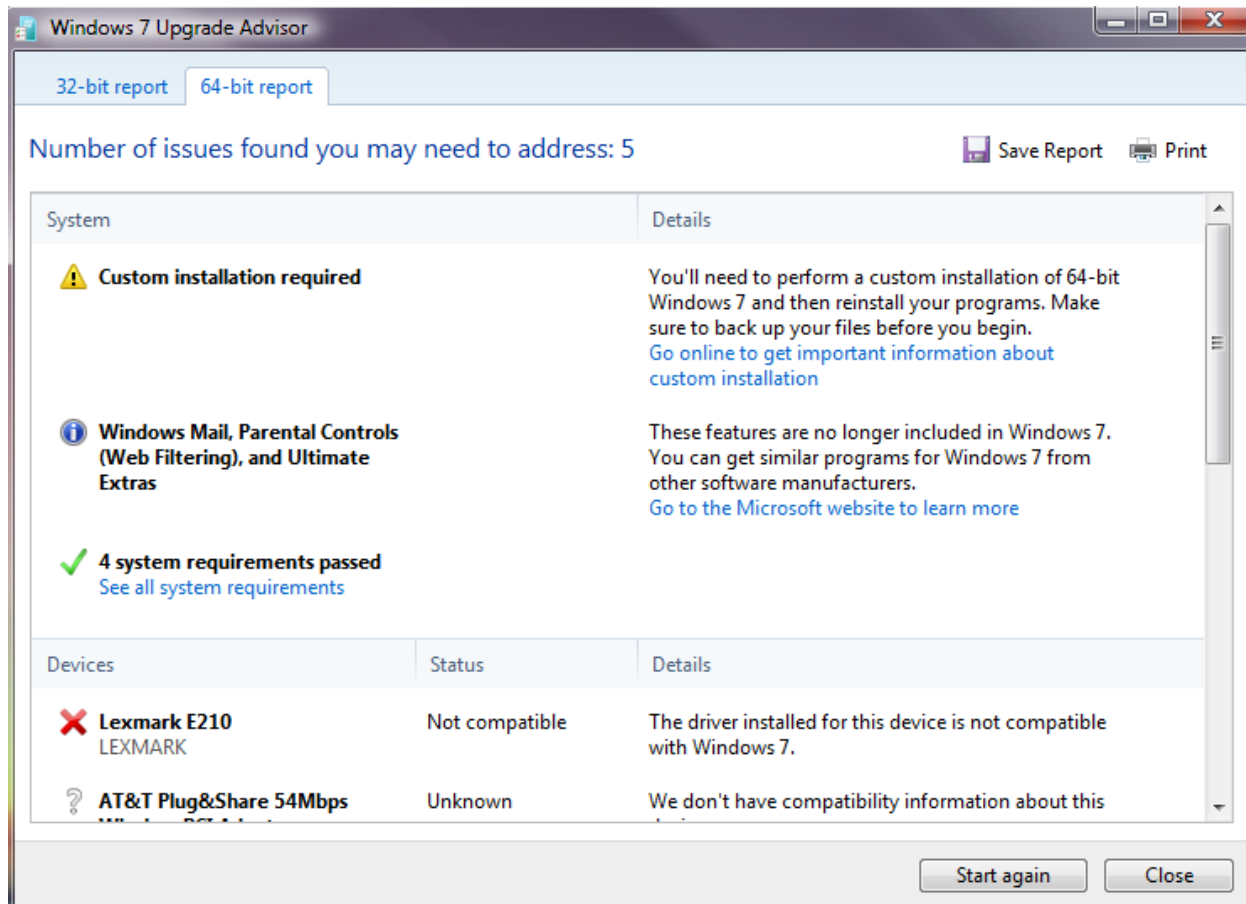
If you have not already done so, we highly recommend installing and running the Windows 7 Upgrade Advisor on your Windows XP or Windows Vista based computer. This program will give you important information about how to best install Windows 7 and whether you meet the Windows 7 system requirements. It will also inform you of which version of Windows you are currently running which will be important when deciding how to install Windows 7.

Click the following link for more on the Windows 7 Upgrade Advisor

<http://windows.microsoft.com/upgradeadvisor>

Using the information contained in the Windows 7 Upgrade Advisor report

After running Windows 7 Upgrade Advisor (WUA), you will be shown a page with two tabs at the top; 32-bit report and 64-bit report. Click the tab that corresponds with the version of Windows 7 you have purchased or would like to purchase.



WUA – The System Section

At the top of the report page, under each tab, is the system section. The first line will indicate whether you can perform an upgrade to Windows 7 and preserve your installed programs and files, or if you must do a custom installation. **A custom installation will require you to backup your personal data and reinstall your programs after Windows 7 installation is complete.** This process is explained in **Step 2** on the following web page:

<http://windows.microsoft.com/upgrade-windows-vista-custom>

On the details side of that first entry, you are given more information on your installation options and an important link to get the full install instructions from your localized Windows Help & How-to site. We highly recommend using the provided links and using the “Print this tutorial” for your assistance during installation.

WUA – What to look for in the report.

Scan down the rest of the report page and look for items that are marked with a red “X” or a yellow “!”. These items indicate actions you must take either before installation or after installation completes. Buttons at the top the report page allow you to save the report or print it out for later use.

Installation Options

Follow the procedure in the section below that applies to the type of installation you are trying to perform:

Installing Windows 7 32-bit on a computer running Windows XP

With your computer on and Windows XP running, do one of the following:

If you have a Windows 7 installation disc, insert the disc into your computer. Setup should start automatically. If it doesn't, click **Start**, click **My Computer**, open the Windows 7 installation disc on your DVD drive, and then double-click **setup.exe**. Full instructions for this can be found at

<http://windows.microsoft.com/upgrade-windows-xp>

Installing Windows 7 32-bit on a computer running Windows Vista 32-bit

With your computer on and Windows Vista running, do one of the following:

If you have a Windows 7 installation disc, insert the disc into your computer. Setup should start automatically. If it doesn't, click **Start**, click **Computer**, open the Windows 7 installation disc on your DVD drive, and then double-click **setup.exe**. Full instructions for this can be found at

<http://windows.microsoft.com/upgrade-windows-vista>

Installing Windows 7 32-bit on a computer running Windows Vista 64-bit

You must start the Windows 7 installation by booting your computer from the Windows 7 32-bit DVD and do a custom installation. The full instructions for this can be found at:

- <http://windows.microsoft.com/upgrade-windows-vista-custom>

Do not remove Windows Vista before installing Windows 7. If you do, your Windows 7 installation will not activate without technical assistance.

Installing Windows 7 64-bit on a computer running Windows XP

You must start the Windows 7 installation by booting your computer from the Windows 7 64-bit DVD and do a custom installation. The full instructions for this can be found at

- <http://windows.microsoft.com/upgrade-windows-xp>

Do not remove Windows XP before installing Windows 7. If you do, your Windows 7 installation will not activate without technical assistance.

Installing Windows 7 64-bit on a computer running Windows Vista 32-bit

You must start the Windows 7 installation by booting your computer from the Windows 7 64-bit DVD and do a custom installation. The full instructions for this can be found at

- <http://windows.microsoft.com/upgrade-windows-vista-custom>

Do not remove Windows Vista before installing Windows 7. If you do, your Windows 7 installation will not activate without technical assistance.

Installing Windows 7 64-bit on a computer running Windows Vista 64

With your computer on and Windows Vista running, do one of the following:

If you have a Windows 7 installation disc, insert the disc into your computer. Setup should start automatically. If it doesn't, click **Start**, click **Computer**, open the Windows 7 installation disc on your DVD drive, and then double-click **setup.exe**. Full instructions for this can be found at

<http://windows.microsoft.com/upgrade-windows-vista>

Installing Windows 7 on a computer that does not currently have a Windows operating system

You must launch Windows 7 Setup by booting your computer from the provided Windows 7 DVD and do a custom installation. The full instructions for this can be found at

- <http://go.microsoft.com/fwlink/?LinkId=169406>

The Campus and School Agreement's Student Option and Select License for Academic's Student Select programs allow licensed users to install the Windows 7 Upgrade if their qualifying operating system falls outside the normal range associated with standard retail licenses. This right is part of the Microsoft Volume License program and does not pertain to any other retail programs.

If you have a qualifying operating system as defined in the Microsoft Product List (<http://www.microsoftvolumelicensing.com/userights>) other than Windows XP and Windows Vista, you will need to follow a few important steps to use your provided product key and Activate Windows. See the section below entitled "Using your Key and Activation"

Note: Users who acquire a Windows 7 Upgrade license through the Student Option and Student Select Volume Licensing programs are supplied with a single DVD of either Windows 7 32-bit or Windows 7 64-bit. Microsoft is not able to supply any additional DVDs.

Using your Key and the Activation of your Upgrade License

Windows 7 Upgrade Licenses are designed to be used on computers running a pre-existing qualifying Windows operating system; the most common being Windows XP or Windows Vista. If you are not running one of these recent versions of Windows 7, you will need to follow a few special steps when installing.

1. After installation is complete you will be asked to enter your Product Key. If you have installed on a computer that was not running a recent version of Windows operating system, you will receive the error “The product key is not valid.” To by-pass this error, **leave the key field blank and click Next**. Continue with finalizing setup.
2. When you reach the desktop of your computer, you will need to verify whether you can activate in the standard fashion without contacting Microsoft Windows 7 Technical Support. Open Windows Activation by clicking the **Start** button, clicking **Computer**, clicking **Properties**, and then clicking **Click here to activate Windows now**. If you are prompted for an administrator password or confirmation, type the password or provide confirmation.
3. If activation fails with an error code “0xC004F061” and the error description “The Software Licensing Service determined that this specified product key can only be used for upgrading, not for clean installations.” This error occurs when Windows 7 can’t find a previous version of Windows during installation (requirement for activating an upgrade license). Please ensure you are installing the Windows 7 upgrade on to a system with a [qualifying OS](#). Please review the following information for volume license programs. <http://go.microsoft.com/?linkid=9683048>
If you do have the required qualifying OS but still received this error then to resolve the error contact [Microsoft Online Assisted Support](#) at <http://go.microsoft.com/fwlink/?Linkid=162720>. Indicate that you need technical support in resolving an activation issue on your new Windows 7 installation that has been upgraded from a qualifying OS through the Campus and School Agreement’s Student Option or Select License for Academic’s Student Select program.
4. You will be transferred to Technical Support. Explain the above and you will be walked through verification steps and Technical Support will assist you in activating your system.

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